

Patient Newsletter

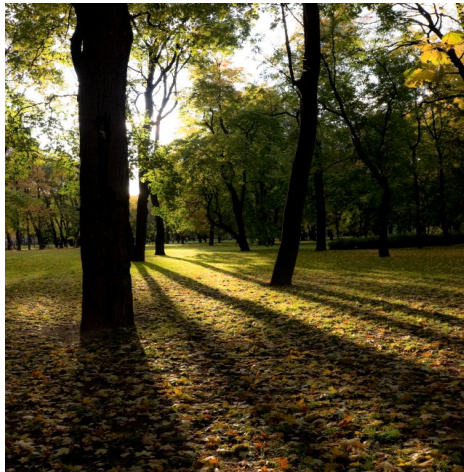
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ROSEMARY MEDICAL CENTRE

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www.rosemarymedicalcentre.co.uk



Summer is once again coming to a close and the seasons are rolling on

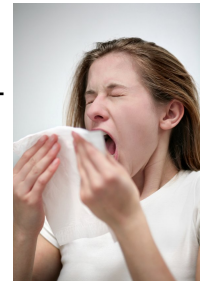
At the end of September the practice will say a sad farewell to our senior partner Dr Warlow who is retiring and Dr Pugh will become the new senior partner.

Since our last newsletter we said goodbye to our registrar Dr Stacey Ringham and welcomed Dr Rebecca Carron who will be with the practice until December. Barrie our Gardener who had been with the practice for ten years also retired at the end of July and we welcomed Shaun our new gardener.

Flu Vaccination Programme 2011

The 'flu season approaches and so our vaccination programme will be beginning in October. We will be running 2 major Saturday morning clinics on **8th October and 22nd October**: please book as soon as possible.

All those entitled to free 'flu vaccination are also entitled to free **pneumonia vaccine** - a single dose gives life-long protection - you will be offered this at the same time.



Our Service to You - Can you help us?



We need your help to see how we could improve our services here at Rosemary Medical Centre and we would like to hear your views and for you to have a say about the services we currently provide. To find out the opinions of as many patients as possible we are asking if you would like to provide your email or postal address so that we can contact you every now and again to ask you a question or two.

If you are you interested in helping us with this please complete the Signing Up form which is available at reception or on our website. In asking for your contact details we will never pass them on to any other party. We will only use them for the purpose of practice surveys, or informing you of major changes in service or specific health campaigns e.g. flu clinics. Your details will be kept safely. We look forward to hearing from you.

Mumps, Measles and Rubella (MMR) Vaccination

Many young people have not received mumps vaccine, even if they have received vaccines containing measles and rubella.



They may be under the impression that they have received mumps vaccine and are protected. Prior to 1988 there was no routine vaccination against mumps in the U.K. In 1994 MR was used because sufficient quantities of MMR were not available. Two doses of MMR are required at least 1 month apart (preferably 3) to provide full protection against mumps.

Please check with reception or nurse if you feel you require an MMR vaccination.

Donations

The Doctors and staff would like to say a special thank you to those patients who very kindly continue to support us by making financial donations.



Your continuing generosity will go towards installing bike racks for patients, a suggestion from one of our patients.

We appreciate that many of you donate funds at a time of personal bereavement; which makes it even more poignant that you should be thinking about us at a time of great sadness. Our heartfelt thanks are extended to you all.

Letter of Thanks

We have recently received a letter of thanks as over the past year we have been recycling our old equipment to ensure that even if it has come to the end of its life with us, that it still can be put to good use. We do not like to throw anything away.



Through working with the Hampshire Fire Service we have donated our old equipment to them and they in turn donate it to their project in Kenya where equipment of this kind is desperately needed.

The Yellow Health Book - for people with learning disabilities

The Yellow Health Book is a folder where you can keep all of your health information. It is for anyone with a learning disability, who is over the age of 16 and who lives in Dorset including Bournemouth and Poole. Fill out the pages with all your health information and take it to all your health appointments like the dentist or doctors.

You can get one from:

- Your doctors surgery
- Your connexions worker if you have one or at your year 11 review
- Poole Forum (01202 746040)



Saturday Surgeries



As part of our continued improvement in services to you Rosemary Medical Centre now routinely offers a Saturday Surgery which is open from 8.00-12.00pm

As part of this service a nurse will be available every few weeks for asthma and diabetes checks, as well as blood pressure and heart disease checks etc. Please contact reception or see the website for more details.

Please note that the usual out of hours arrangements will be in place for urgent or emergency problems.

Patient Registration Fraud

Due to a number of cases where patients (both temporary and newly registered) have registered at GP Practices (often at multiple practices) using their own or false details and fraudulently obtaining prescription drugs, the current guidelines have changed in regards to providing evidence of identity. Two forms of ID are now required when registering:



A photo ID - e.g. photo driving licence or passport

A current bill - to confirm your current address

We understand that this may prove difficult for some patients especially when moving areas but if you have any queries please speak with one of our receptionists who will be happy to help.

Hearing Loop

To make ourselves more accessible to a largely invisible minority of our patients with hearing loss the practice has recently installed an induction 'hearing' loop. In most places, hard of hearing people hear the broadcast sound, but only after it has travelled some distance, reverberated off walls, and gotten mixed with other room noise. Induction loop systems take sound straight from the source and deliver it right into the listener's head. It's as if one's head was located in the microphone, or inches from a television's loudspeaker, without extraneous noise, or blurring of the sound with distance from the sound source.



We do hope our patients find this of use